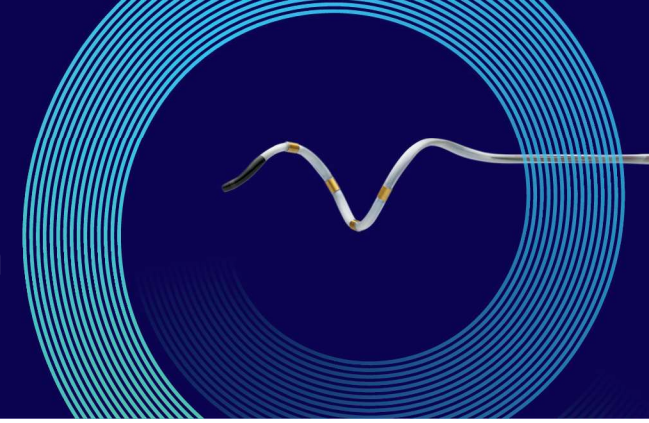


What to Expect: Supporting Prior Authorization



In support of the Medtronic Mission, we aim to help reduce economic barriers for our products and related therapies/procedures to ensure access to patients who need them. We are hopeful that our work will help you with accurate billing, leading to appropriate and timely reimbursement of the Symlicity blood pressure procedure for indicated patients.*

Disclaimer

Medtronic provides this information for your convenience only. It does not constitute legal advice or a recommendation regarding clinical practice. Information provided is gathered from third-party sources and is subject to change without notice due to frequently changing laws, rules, and regulations. As a result, Medtronic does not represent or guarantee that this information is complete, accurate, or applicable to any particular patient or third-party payer or guarantees payment.

The provider has the responsibility to determine medical necessity and to submit appropriate documentation, codes and charges for care provided. Medtronic makes no guarantee that the use of this information will prevent differences of opinion or disputes with Medicare or other payers as to the correct form of billing or the amount that will be paid to providers of service. Please contact your Medicare contractor, other payers, reimbursement specialists and/or legal counsel for interpretation of coding, coverage and payment policies and any applicable laws or regulations that may apply.

This document provides assistance for FDA approved or cleared indications. Where reimbursement is sought for use of a product that may be inconsistent with, or not expressly specified in, the FDA cleared or approved labeling (e.g., instructions for use, operator's manual or package insert), consult with your billing advisors or payers on handling such billing issues. Some payers may have policies that make it inappropriate to submit claims for such items or related service.

*Please note: For emerging therapies like the Symlicity Spyral™ renal denervation system, which is used during the Symlicity blood pressure procedure, it can take time to establish reimbursement.

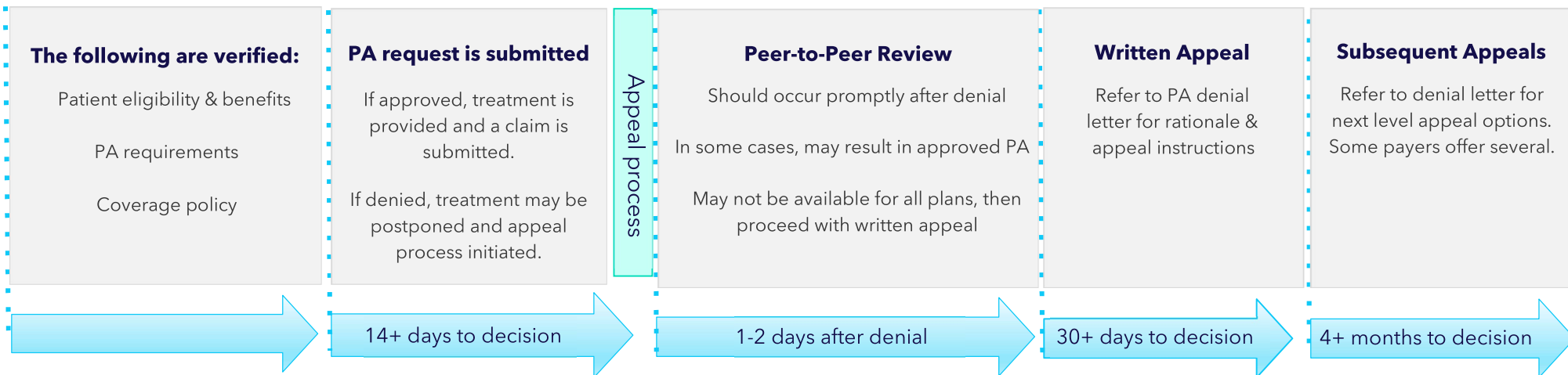
Overview

Prior authorization (PA) is a utilization management process which requires healthcare providers to obtain payer approval for certain services/products[†] before these are provided to the patient and covered by the plan. PA is required for many non-Medicare Fee-For-Service payers and the general PA process is outlined below.

For recently approved therapies, it is not uncommon for payers to be silent (the payer does not have a policy that specifically includes or excludes coverage) or may have a noncoverage policy (the payer has a policy that specifically excludes coverage). However, prior authorization allows providers to request a one-time patient exception for coverage and is recommended for the Symplicity blood pressure procedure, also known as renal denervation. Please note PA denials are not uncommon as payer coverage policies evolve.

[†]Providers are responsible for contacting the payer to determine prior authorization requirements.

Steps in the prior authorization process



Additional Resources

The following resources are available to support your efforts in obtaining prior authorization. To access these resources, please contact your Regional Economic Manager (REM). Please note: Use of these resources does not guarantee authorization or payment.

- **Reimbursement & Coding Guides**
- **Prior Authorization & Appeal Guide**
- **Documentation Best Practices**
- **Sample Prior Authorization Letter**
- **Physician Peer-to-Peer Guide**
- **Sample Appeal Letter**
- **Clinical Evidence Summary**
- **Product Brochure**



To facilitate patient access, our Symplicity patient access support team can assist with education on and submission of prior authorizations and appeals for the Symplicity procedure. If you are a healthcare provider and would like additional information or assistance, please contact your regional economic manager (REM) or the patient access support team at rs.symplicitypatientaccesssupport@medtronic.com.

Who are the REMs?

The Regional Economic Managers (REMs) are a U.S. field based team with expertise in health economics, policy, claims, and reimbursement. The REMs are here to support customers with questions related to reimbursement for the Symplicity blood pressure procedure.

Meet the REMs



Director: Jeannine Plis, RN, MS

jeannine.m.plis@medtronic.com
518.573.5277



Robin Flint

robin.e.flint@medtronic.com
518.420.5083



Teresa Stamper-Strelitz
RN, BSN, MBA, CPC

teresa.g.stamper-strelitz@medtronic.com
404.242.6188

